

### DEPARTMENT OF REAL ESTATE

Equal Opportunity Employer

Job Opportunity

# Deputy Commissioner, DRE Fresno

## Permanent — Full-time

The Department of Real Estate has an opening for Deputy Commissioners in its Fresno District Office. This position is permanent, full-time. The Department is located at 2550 Mariposa Mall, Suite 3070, Fresno.

#### Duties of the position may include:

- Investigate consumer complaints against real estate agents, brokers and unlicensed individuals.
- Gather and analyze evidence to determine if there has been a violation of law; prepare detailed case analyses; recommend appropriate action.
- Conduct broker office surveys.
- Examine records obtained from various city, county, state, and federal agencies.
- Use a PC to complete and track assignments.
- Answer telephone or in-person inquiries involving matters of real estate.
- Testify at hearings on behalf of the Department.
- Attend training and staff meetings.

#### **Necessary qualifications:**

- Ability to organize and manage a caseload while following principles of effective time management.
- Ability to write comprehensive reports.
- Ability to prepare and write detailed investigative correspondence and reports.
- Ability to interview and obtain written statements from complainants, respondents, and witnesses.
- Investigative experience and the ability to review, identify and evaluate issues present in complaints and apply the appropriate DRE laws, rules and regulations.
- Ability to cultivate effective working relationship with individuals in all levels of government and the public sector.
- Ability to multi-task and be able to work under pressure.
- Flexibility, patience and tact.

#### Desirable qualifications:

- Effective oral and written communication skills, including spelling, punctuation and grammar.
- Knowledge of California Real Estate law is desired but not required.
- Dependable and reliable and excellent attendance.
- Ability to lift up to 20 lbs as necessary.
- Computer literate, preferably with experience in Microsoft Word, Works and Excel.

#### DC salary:

Range A \$2969 - 3378 Range B \$3459 - 3970 Range C \$3862 - 4655 Range D \$4243 - 5108

<u>Who may apply:</u> Current State employees at the Deputy Commissioner level, individuals with Deputy Commissioner list eligibility, or State employees transferable to the class. Training and Development Assignments may be considered. Priority consideration will be given to SROA/Surplus employees. Please indicate SROA/Surplus information on your state application or include a copy of your notice.

#### Submit Applications to:

Michele Walton, Personnel Services Department of Real Estate 2201 Broadway, P.O. Box 187000 Sacramento, CA 95818-7000 (916) 227-0802 For information on the position contact:

John Sweeney, District Office Manager Fresno District Office (559) 445-6280

**California Relay Service:** 1-800-735-2922 (Voice); 1-800-735-2929 (TDD)

#### FINAL FILING DATE: OPEN UNTIL FILLED

Applications may be obtained from the State Personnel Board website at <a href="http://www.spb.ca.gov">http://www.spb.ca.gov</a>

Applicants will be screened based on the Necessary/Desirable Qualifications shown above and interviews may be conducted on a flow basis. Only those most qualified will be contacted for an interview.